






"Complexity...

## COMPLICATED

## "Staying fit"

## COMPLICATED

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## COMPLICATED

"Maintaining Public Service Standards with less cash"
"Maintaining Public Service Standards with less cash"
"Supporting Local Economic Growth"

## "Supporting Local Economic Growth"

"Being More
Energy Efficient"
"Being More
Energy Efficient"
"Limiting Climate Change"
"Limiting Climate
Change"

Confusing Technical Challenges with Adaptive Challenges.


# "Supporting Local <br> <br> Economic Growth" 

 <br> <br> Economic Growth"}

## "Being More <br> Energy Efficient"

"Limiting Climate
Change"
"Staying fit"
"Maintaining Public Service Standards with less cash"


## Harvard Business Review <br> www.hbr.org

Leaders are made, not born, and how they develop is critical for organizational change.

Seven Transformations of Leadership
by David Rooke and William R. Torbert

- open minded NOT single minded feeling \& thinking
- see the big \& small picture
- vulnerable \& courageous
passionately detached







(B)

TRANSFORMATIVE LEARNING: CHANGES IN HOW WE KNOW

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E





# "Thanks... 

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